

Board Short Code			
Board	Short Code	Board	Short Code
Dhaka	DHA	Jessore	JES
Chittagong	CHI	Comilla	COM
Rajshahi	RAJ	Dinajpur	DIN
Barishal	BAR	Technical Education Board	TEC
Sylhet	SYL	Madrasah Education Board	MAD
		Bangladesh Open University	BOU

CC Code of Customer Care Center/Point information						
CC Code	CC Name	Station	Thana/Upazila	Address	Contact No.	Holiday Info
100	Banani Customer Care Center	Dhaka	Banani	Banani Post Office, Kamal Ataturk Avenue, Banani, Dhaka	Cell: 015 5015 7750, 015 5015 7760	Everyday open
101	Uttara Customer Care Center	Dhaka	Uttara	4 Shahajalal Avenue (BTCL Exchange), Sector#06, Uttara, Dhaka-1230.	Cell: 015 5015 0061	Everyday open
102	Uttara Post Office Customer Care Center	Dhaka	Uttara	Uttara Post Office, Road# 07, Sec# 03, Uttara Model Town, Dhaka-1230.	Cell: 015 5015 0061	Everyday open
104	Dhanmondi Customer Care Center	Dhaka	Dhanmondi	Dr. Refatullah's Happy Arcade (2nd floor) House # 3, Road # 3, Dhanmondi, Dhaka.	Cell: 015 5015 0073 Fax: 02-9673636	Tuesday Market Holiday
105	Paltan Customer Care Center	Dhaka	Paltan	Surma Tower (1st Floor) 59/2 Purana Paltan, Dhaka	PSTN: 02-9561111 Cell: 015 5015 0074	Everyday open
106	Mirpur Customer Care Center	Dhaka	Mirpur	Akhanda Tower (Press Market) Block-Kha, Road-1, Plot-12, Section-6, Mirpur-10, Senpara Parbota, Dhaka.	Cell: 015 5015 0098	Everyday open
107	Farmgate Customer Care Center	Dhaka	Tejgaon	BTI Central Plaza, Ground Floor, Farmgate, Tejgaon, Dhaka-1215.	Cell: 015 5015 0060	Tuesday Market Holiday

108	Tongi Customer Care Center	Dhaka	Tongi	TSS Bhavon, Tongi.	Cell: 015 5015 7780	Everyday open
109	Ramna Customer Care Center	Dhaka	Ramna	Ramna BTCL Compound, Ground Floor, Gulistan, Ramna, Dhaka-1000.	Cell: 015 5015 7784	Everyday open
110	Jatrabari Customer Care Center	Dhaka	Jatrabari	33/2 Uttor Jatrabari, Nowab Stone Tower, 1st Floor, Dhaka-1204.	Cell: 015 5015 7783	Friday
111	Shamoli Customer Care Center	Dhaka	Mohammadpur	Laila Plaza,Road No -3, Ground Floor, Shyamoli, Dhaka.	Cell: 015 5015 0004	Everyday open
112	Sadarghat Customer Care Center	Dhaka	Kotwali	Nagar Siddiqui Plaza, Shop # 220(2nd Floor), House- 3/7,3/7-1, Johnson Road, Sadarghat, Dhaka-1100.	Cell: 015 5015 7799	Friday
113	Savar Customer Care Center	Dhaka	Savar	A-1/2, Mozidpur, Dhaka-Aricha Road, Savar, Dhaka.	Cell: 015 5015 0054	Everyday open
114	Azimpur Customer Care Center	Dhaka	Lalbagh	Opposite of New Market 01 No Gate, Old BTCL card Phone centre, New Market, Azimpur, Dhaka.	Cell: 015 5015 0024	Monday
115	Badda Customer Care Center	Dhaka	Badda	Holland Centre, Shop# 218, 2nd Floor (Mobile Market), Middle Badda, Dhaka .	Cell: 015 5015 7798	Wednesday Market Holiday
116	Bashundhara City Customer Care Center	Dhaka	Kalabagan	Level # 3, Shop # 08, Block # B Bashundhara City, Panthopath, Dhaka-1205	Cell: 015 5015 0025	Tuesday Market Holiday
117	Keranigong Customer Care Center	Dhaka	Keraniganj	Sajeda Bhaban-1st Floor, Hasnabad, South Karanigong, Dhaka-1311.	Cell: 015 5015 0007	Everyday open
118	Jamuna Future Park Customer Care Center	Dhaka	Vatara	Shop# 43-A, Level - 4, Block # C, Mobile Zone, Jamuna Future Park, Dhaka.	Cell: 015 5015 0094	Wednesday Market Holiday
119	Gulshan Corporate Office Customer Care	Dhaka	Gulshan	BTCL Telephone Bhaban (Opposite of DCC Market), Gulshan-1, Dhaka 1212.	Cell: 015 5015 7816	Everyday open
120	Begum Rokeya Sarani Customer Care	Dhaka	Kafrul Thana	Holding # 220/1, West Kafrul, Taaltola, Ground Floor, Begum Rokeya Sarani, Mirpur, Dhaka.	Cell: 015 5015 7835	Sunday
121	Uttara Sonargoan Janapath Road Customer Care	Dhaka	Uttara west Thana	House # 14, Sonargoan Janapath Road, Sector # 12, Ground Floor, Uttara, Dhaka-1230.	Cell: 015 5015 7837	Wednesday Market Holiday

122	Malibagh Customer Care	Dhaka	Shahjahanpur	House # 92, Malibagh Shahid Faruk Taslim Road, (Opposite Sohag Bus Stand), 1st Floor, Malibagh, Dhaka-1217.	Cell: 015 5015 7847	Everyday open
123	Sher-e-Bangla Nagar Customer Care	Dhaka	Tejgaon	Manik Mia Avenue, BTCL Compound, Opposite to Shangsad Bhaban, Sher-e-Bangla Nagar, Dhaka.	Cell: 015 5015 7846	Everyday open
124	Banasree Customer Care	Dhaka	Rampura	House : 07, Block: B (Main Road), Ground Floor, Banasree, Rampura, Dhaka.	Cell: 015 5015 7848	Everyday open
125	Gazipur Customer Care Center	Gazipur	Gazipur Sadar- Joydebpur	Noor plaza, Ground Floor, Chandona Chowrasta, Joydebpur, Gazipur.	Cell: 015 5015 0023	Everyday open
126	Manikganj Customer Care Center		Manikganj Sadar	House # 75, Anjali Super Market, Ground Floor, Manikgonj Sadar, Manikgonj.	Cell: 015 5015 0028	Friday
127	Munshiganj Customer Care Center	Munshiganj	Munshiganj Sadar	(Akbar Mohaal), 424 Jubili Road, Jagadhatri Para, Ward No.- 2,Khal East, Munshiganj Sadar, Munshiganj -1500.	Cell: 015 5015 6760	Friday
128	Narayanganj Customer Care Center	Narayanganj	Naryanganj Sadar	Sufia Plaza Ground Floor, 123 B.B. Road Chashara , Narayanganj. Cell: 015 5015 7786	Cell: 015 5015 7786	Friday
129	Barisal Customer Care Center	Barisal	Barisal Sadar	Nurjahan Mansion (Ground floor), Bagura Road,Alekanda , Barisal-8200.	PSTN: 0431-2176011 Cell: 01550150066	Everyday open
130	Bhola Customer Care Center	Bhola	Bhola Sadar	Azhar Mohal, Mohajon potti, Sadar Road, Bhola.	Cell: 015 5015 6756	Friday
131	Jhalokati Customer Care Center	Jhalokati	Jhalokati Sadar	29, Ronalose Road, Kamar potti, Jhalokathi.	Cell: 015 5015 7832	Friday
132	Patuakhali Customer Care Center	Patuakhali	Patuakhali Sadar	533/1, Prithi Bhaban, College Road, Muslimpara, Patuakhali.	Cell: 015 5015 7836	Friday
133	Bandarban Customer Care Center	Bandarban	Bandarban Sadar	Nuel Plaza (1st floor), Jahangir Bhaban, K B Road, (In front of Bandarban Sadar Thana), Bandarban.	PSTN: 036-163422 Cell: 0155 015 0096 Fax: 0361-63588	Friday
134	Agrabad Customer Care Center	Chittagong	Double Mooring Thana	C & F Tower (2nd Floor) 1222, Shaikh Mujib Road, Agrabad, Chittagong.	PSTN: 031-2516800 Cell: 0155 015 0078 Fax: 031-2516802	Friday

135	Dampara Customer Care Center	Chittagong	Chawkbazar Thana	Idris Center (1st floor) 444 M. M. Ali Road Dampara Chittagong.	PSTN: 031-2857866 0155 0150080 Fax: 031-2857899	Everyday open
136	Muradpur Customer Care Center	Chittagong	Panchlaish Thana	Holding # 429/575 Muradpur, Shollosahar, CDA Avenue, Chittagong.	Cell: 0155 015 0026	Friday
137	Anderkilla Customer Care Center	Chittagong	Kotoali Thana	CPDL Paragon City, Ground Floor, 10/11 Nabab Siraj Ud Daula Road, Anderkilla, Chittagong.	Cell: 0155 015 0027	Friday
138	Bandartila Customer Care Center	Chittagong	CEPZ Thana	Sailors Colony, Opposite TCB Bhaban, Ground Floor, Bandartila, Chittagong	Cell: 0155 015 7867	Friday
139	Cox's Bazar Customer Care Center	Cox's Bazar	Cox's Bazar Sadar	BTCL Bhavan, Motel Road , Cox's Bazar.	Cell: 015 5015 0059	Friday
140	Khagrachari Customer Care Center	Khagrachari	Khagrachhari Sadar	Court Road, Diginala Road, Khagrachori.	PSTN: 037-161145 Cell: 0155 015 0081 Fax: 0371-61149	Friday
141	Rangamati Customer Care Center	Rangamati	Rangamati Sadar	S.K. Market, 1st Floor Happier more, Bonorupa Rangamati	Cell: 0155 015 0095	Friday
142	Dighinala Customer Care Center	Dighinala	Dighinala	Plot-B, Nalanda Center(1st floor), Boalkhali Natun Bazar, Dighinala, Khagrachari.	Cell: 01550157704	Friday
143	Chandpur Customer Care Center	Chandpur	Chandpur Sadar	Sraboni Villa (Ground floor), Comilla Road, East side of Goni School, Chadpur.	Cell: 015 5015 7826	Everyday open
144	Comilla Customer Care Center	Comilla	Comilla Sadar	325/362 Jhawtola (1st Floor) Comilla.	PSTN: 081-71111 Cell: 015 5015 0068 Fax: 081-71114	Friday
145	Lakshmipur Customer Care Center	Lakshmipur	Lakshmipur Sadar	Moddho Banha Nagar, Holding No-1243, Ward No: 06, Laxmipur Sadar , Lakshmipur.	Cell: 015 5015 7821	Friday
146	Noakhali Customer Care Center	Noakhali	Noakhali Sadar	768 Main Road, Maijdee Bazar, Maizdee, Noakhali.	Cell: 015 5015 6759	Friday
147	Feni Customer Care Center	Feni	Feni Sadar	Feni zilla Muktijudda complex, Feni zilla unit comand, Feni.	Cell: 015 5015 7702	Everyday open
148	Maynamati Customer Care Center	Comilla	Comilla Sadar	Maynamati Sena Kollyan Market, Maynamati, Comilla	Cell: 015 5015 7701	Friday
149	Bagerhat Customer Care	Bagerhat	Bagerhat	Bismillha Market, K .Ali Road,	Cell: 015 5015	Friday

	Center		Sadar	Bagerhat.	6755	
150	Jessore Customer Care Center	Jessore	Jessore Sadar	4, BK Road, Bejpara, Jessore.	Cell: 015 5015 7781 Fax: 0421-63555	Everyday open
151	Jhenaidah Customer Care Center	Jhenaidah	Jhenaidah Sadar	H.S.S. Road, Ground Floor, Kutum Community Center, Jhenaidah.	Cell: 015 5015 7844	Everyday open
152	Khulna Customer Care Center	Khulna	Khulna Metro	Amin Plaza (2nd Floor) 68/B, K D A Avenue, Khulna.	PSTN: 041-733946, 041-733947 Cell: 015 5015 0065 Fax: 041-733948	Everyday open
153	Daulotpur Customer Care Center	Khulna	Daulotpur	Tanklory Bhabon, Ground Floor, Natun Raster moor, Kasipur, Daulotpur, Khulna.	Cell: 0155 015 7868	Everyday open
154	Kushtia Customer Care Center	Kushtia	Kushtia Sadar	Shatabdi Bhaban Market (2nd floor), 92, N.S Road, Thana Traffiq more, Kushtia.	PSTN: 071-71009 Cell: 015 5015 0097	Friday
155	Magura Customer Care Center	Magura	Magura Sadar	177, S.S. Plaza, M.R. Road, Magura.	Cell: 015 5015 7833	Friday
156	Chuadanga Customer Care Center	Chuadanga	Chuadanga Sadar	Shohid Abul Kashem Road (Ground Floor), Infront of Town Football Math, Chuadanga-7200	Cell: 01550157843	Friday
157	Mymensingh Customer Care Center	Mymensingh	Mymensingh Sadar	3, Ganginarpar (1st Floor) Mymensingh.	PSTN: 091-66300 Cell: 015 5015 0062 Fax: 091-65300	Everyday open
158	Tangail Customer Care Center	Tangail	Tangail Sadar	Shachin Mansion- 1st Floor, Boro Kali Bari Road, Adalat Para, Tangail.	Cell: 015 5015 0055	Friday
159	Netrokona Customer Care Center	Netrokona	Netrakona Sadar	New court road, Netrokona	Cell: 015 5015 7703	Everyday open
160	Bogra Customer Care Center	Bogra	Bogra Sadar	Islamic Studies Group Bhaban (1st Floor) Station Road, Satmatha, Bogra.	PSTN: 051-60000 Cell: 015 5015 0064 Fax: 051-60499	Everyday open
161	Pabna Customer Care Center	Pabna	Pabna Sadar	Tati Market (1st floor), Traffic Moor, Pabna.	Cell: 015 5015 0070	Everyday open
162	Rajshahi Customer Care Center	Rajshahi	Boalia	House # 356, Khan Bhaban (1st Floor), New Market (South Side), Station Road, Rajshahi.	Cell: 01550150063	Everyday open
163	Sirajgonj Customer Care Center	Sirajgonj	Sirajganj Sadar	Holding # 812, Ma-Mansarpara	Cell: 015 5015 7817	Friday

				Moor, Sirajganj.		
164	Joypurhat Customer Care Center	Joypurhat	Sirajganj Sadar	Ansar ali complex, Ground floor, Sadar Main road, Joypurhat	Cell: 01550157706	Friday
165	Chapainawabganj Customer Care Center	Chapainawabganj	Chapainawabganj Sadar	499 Baten Khar More, Infront of Islami Bank, Chapai Nawabganj Sadar, Chapainawabganj.	Cell: 01550157828	Friday
166	Naogaon Customer Care Center	Naogaon	Naogaon Sadar	Rubir More, Naogaon Sadar, Naogaon	Cell: 01550157829	Friday
167	Dinajpur Customer Care Center	Dinajpur	Dinajpur Sadar	Alam Corporation, (1st Floor), Jail Road, Munshipara, Dinajpur.	Cell: 0155 015 7782 Fax: 0531-52680	Everyday open
168	Kurigram Customer Care Center	Kurigram	Kurigram Sadar	Troyee Nir, Holding No-0119-00, Ward No-05, Goshpara, Kurigram.	Cell: 015 5015 7825	Friday
169	Rangpur Customer Care Center	Rangpur	Rangpur Sadar	Rangpur Bhaban, Station Road Ground Floor, Rangpur.	Cell: 015 5015 7787	Friday
170	Thakurgaon Customer Care Center	Thakurgaon	Thakurgaon Sadar	M/S Gallery Traders, Zella School Gate, Bangabandhu Road, Thakurgaon.	Cell: 015 5015 7818	Everyday open
171	Habiganj Customer Care Center	Habiganj	Habiganj Sadar	BTCL Compund, Sayestanagar, Hobigonj.	Cell: 015 5015 7785	Friday
172	Sylhet Customer Care Center	Sylhet	Sylhet Sadar	R. N. Tower (1st Floor) Chowhatta, Sylhet.	Cell: 015 5015 0067	Friday
173	Faridpur Customer Care Center	Faridpur	Faridpur Sadar	Bahadur Market 14/111, Hazratata Mohalla, Faridpur Sadar, Goalchamat, Faridpur.	PSTN: 0631-66670 Cell: 015 5015 0075 Fax: 0631-66673	Everyday open
500	Gopalgong Customer Care Point	Gopalganj	Gopalganj Sadar	18 No. Modhumoti Super Market, Panchurea, Gopalgong	1550157813	Friday
501	Jamalpur Customer Care Point	Jamalpur	Jamalpur Sadar	Sakal Bazar, Islami Bank Market, Jamalpur.	1550157827	Friday
502	Kishoreganj Customer Care Point	Kishoreganj	Kishoreganj Sadar	Ishaq Plaza (1st floor) old Thana Road, Kishoregonj	1550157840	Friday
503	Madaripur Customer Care Point	Madaripur	Madaripur Sadar	College Road, New Town, Madaripur	1550157841	Friday
504	Narsingdi Customer Care Point	Narsingdi	Narsingdi Sadar	Upazilla Moore, Narsingdi Sadar, Narsingdi	1550157823	Friday
505	Rajbari Customer Care Point	Rajbari	Rajbari Sadar	1 No pourasava Super Market, Thana Road, Pangsha, Rajbari	1550157842	Friday

506	Sherpur Customer Care Point	Sherpur	Sherpur Sadar	Rupunath bazaar, Sherpur Town, Sherpur	1550157834	Friday
507	Natore Customer Care Point	Natore	Natore Sadar	10, Central Masjid Market, Natore.	1550157815	Friday
508	Gaibandha Customer Care Point	Gaibandha	Gaibandha sadar	Salimar Super Market Station road, Gaibandha	1550157830	Friday
509	Lalmonirhat Customer Care Point	Lalmonirhat	Lalmonirhat Sadar	T&T, More Lalmonirhat.	1550157820	Friday
510	Nilphamari Customer Care Point	Nilphamari	Nilphamari Sadar	Zilla Parishad Market, Chowrangi More, Nilphamari	1550157824	Friday
511	Panchagar Customer Care Point	Panchagarh	Panchagarh Sadar	Akhter Mansion, Tetulia road, Sadar, Panchagarh-5000	1550157819	Friday
512	Barguana Customer Care Point	Barguna	Barguna Sadar	K.N.I Road (Beside Islami Bank), Barguna.	1550157838	Friday
513	Pirojpur Customer Care Point	Pirojpur	Pirojpur Sadar	3/Ak Supper Market, Post Office Road, Pirojpur.	1550157831	Friday
514	Bramonbaria Customer Care Point	Brahmanbaria	Brahmanbaria Sadar	16, Zila Porishad Market, T A Road, Brahmanbaria	1550157839	Friday
515	Moulvibazar Customer Care Point	Moulvibazar	Moulvibazar Sadar	SR Plaza, 1151/3, M. Shaifur Rahman road, Moulvibazar	1550157812	Friday
516	Sunamgonj Customer Care Point	Sunamganj	Sunamganj Sadar	C.T. Pharmacy (2nd Floor), Traffic Point, Sunamgonj.	1550157814	Friday
517	Narail Customer Care Point	Narail	Narail-S	1/1, New municipal Market, Rupgonj, Narail-7501	1550157845	Friday
518	Satkhira Customer Care Point	Satkhira	Satkhira Sadar	Kacharipara More (Post office more) satkhira	1550157822	Friday